Open Product/Process CR Detail

Report Line Number	1

CR #	Title	Date / Current Status	Organization	Area Impacted	Products Impacted
PC022403-1EX	"Microsoft Network (MSN) Internet Access Powered by Qwest" narrowband (dial-up) billing arrangements unavailable with UNE-P, Resale, and UBS services	Submitted 2/24/03	Wholesale ProdProc	Provisioning, Billing	Resale, UNE Switching, UNE-P

Director: Campbell, Bill
Originator: Whitt, Michael
Owner: Whitt, Michael
CR PM: White, Matt

Originator Company Name: Qwest

Description Of Change

This CR requests that Qwest implement the following change with a Level 1 Product/Process Notification instead of a Level 3 Product/Process Notification. The proposed documentation changes are associated with language to be added to UNE-P General, Resale General, and UBS PCATs regarding the following process change: "Microsoft Network (MSN) Internet Access Powered by Qwest." As part of this change, Qwest will remove narrowband (dial-up) billing arrangements from Retail accounts converting to UNE-P, Resale, or UBS.

Qwest is requesting this exception to the Level 3 timeline to allow earlier implementation of a process which will enable retail accounts with "MSN Internet Access Powered by Qwest" narrowband billing arrangements to convert to UNE-P/Resale/UBS without requiring prior USOC/FID removal. This change will discontinue conversion LSR rejects based solely on the presence of the "MSN Internet Access Powered by Qwest" narrowband billing arrangement USOCs/FID.

Qwest requests that this change be implemented with a Level 1 Notification.